

**PERFORM AT YOUR BEST
AND ACCELERATE YOUR SUCCESS!**



December 1, 2008

Mr. Craig Harrison
Expressions of Excellence

Good Morning Craig,

I wanted to drop you a note thanking you for your solid contribution to the NSA Heartland chapter.

As the speaker at our November meeting, it was really terrific to have concrete ideas that our members can take out and use immediately.

I have seen many "storytelling" experts, and your program had more content than any of the others I have experienced. That, combined with how interactive and entertaining your program was truly created a memorable experience.

It is critically important that chapter meetings give our members great value, and Craig, you have given us great value that will help our members improve their storytelling skills for years to come.

Oh, one more thing. Thanks to you and your awesome program, we now have a new member! He came to the meeting to "see what NSA was about" and he left as our newest member!

Thanks Craig, for your time, your talent and most of all your passion and dedication to NSA and our profession.

Many wishes for success in all your endeavors.

Sincerely,

Frank Keck

Frank Keck
2009-2010 NSA Heartland Chapter President



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