# SALES BINGO

| Yes!            | How              | Consider       | You can save    | Here's a         |
|-----------------|------------------|----------------|-----------------|------------------|
|                 | would you        | this           | more by buying  | custom           |
|                 | like it?         | option         | multiples       | solution         |
| Sure.           | This item        | How would you  | Lock in a lower | Is that your     |
|                 | complements      | like to pay    | price for the   | only             |
|                 | that one         | for that?      | future          | concern?         |
| Of course.      | Shall we ship it | $\odot$        | What            | Where            |
|                 | or will you      |                | else            | does it          |
|                 | carry it out?    | [smile]        | do you need?    | hurt?            |
| Sold.           | Let's consider a | How will you   | Let us throw in | You made a       |
|                 | multi-year       | know this is   | a bonus         | great            |
|                 | contract         | right for you? | feature         | selection!       |
| As you like it. | We value your    | Thank you for  | Let's extend    | Refer others for |
|                 | patronage        | your purchase! | your warranty   | a discount       |

|  | [your logo here] |  |
|--|------------------|--|
|  |                  |  |
|  |                  |  |





• Speaker • Trainer • Consultant

> 3151 Eton Avenue Suite 102 Berkeley, CA 94705 USA

Direct: (510) 547-0664

FAX: (888) 450-0664

Sales@ ExpressionsOf Excellence.com

www. ExpressionsOf Excellence.com



Past President International Customer Service Association for the SF Bay Area & Silicon Valley



Past President National Speakers Association, Northern California Chapter



LEVATOR

#### Your Sixteen Second Success...The Elevator Speech!

Break the ice, build rapport, uncover needs and sell your products or service in the time it takes to ride an elevator with a stranger...with your **Elevator Speech**. Get asked questions, position yourself and extend your sphere of influence with your elevator speech.

## Take the Chill Out of Cold Calls

Whether you're selling a product, service or yourself, learn to bypass gatekeepers, reach decision makers, showcase your unique selling proposition and handle objections as you close more sales with your cold calling script. Also learn to create a cold calling toolkit, up-sell and cross-sell with confidence.



## Sales Through Storytelling: Story Tell, Story Sell

Leverage the power of **storytelling** to powerfully sell you products and services. Take past successes and share them using Craig's simple storytelling format. Your memorable stories will resonate emotionally with listeners, showcase qualities, skills, experience and values, and lead to more sales!



# Jest Practices!

### A Best Practices for Humor in the Workplace

Raise your department, team or organization's humor quotient and watch the benefits accrue! Increase productivity, enhance team building, encourage creativity and improve workplace esprit de corps. Let Craig teach you best practices for humor in the workplace. No kidding! This program is FUN!